

First step to access the payment portal is to log into your NLU student portal.

<https://my.nl.edu>

The screenshot shows the National Louis University Portal homepage. At the top is a blue header with the text "NATIONAL LOUIS UNIVERSITY PORTAL" and a bell icon. Below the header is a row of five images: a man pointing, two women smiling, a man at a laptop, a woman at a laptop, and a man in a red NLU shirt. The main content area is divided into three columns. The left column has a "COVID-19 Resources" section with a "LATEST" update and "COVID Resource Links". The middle column has a "Welcome New Hires!" section with a welcome message and lists of staff for NCE, Student Affairs, Enrollment & Marketing, and USC. The right column has a "My Info" section with "LIVETEXT PIN" and "VIEW YOUR LIBRARY AND NLU ID" links, and a "Password Tools" section with a "Password Reset" link.

NATIONAL LOUIS UNIVERSITY PORTAL

COVID-19 Resources

LATEST: Beginning June 15, 2020, National Louis University has started opening up its facilities in a phased approach beginning with 122 S. Michigan and Wheeling. To stay updated, please look for the weekly #NLUStrong COVID-19 e-newsletter, visit nl.edu/alert, or email covid19@nl.edu.

COVID Resource Links

- Steps to Prevent Illness
- What to Do if You are Sick
- Preventing the Spread of COVID-19 at Home

Welcome New Hires!

The Office of Human Resources, on behalf of all our employees, would like to welcome our October New Hires. Please extend a warm NLU welcome the next time you see one of our new hires. Congratulations and Welcome to NLU!

NCE
Alexandra Escobar
Lynn Albree
Allen Rosales
Marisol Rodriguez
Natalia Zuniga
Debra Harris

Student Affairs
Marquetta Scott

Enrollment & Marketing
Les Rayford
Aaron Graham
Astin Tafoya
Maria Marini
Jennifer Robles

USC

My Info

LIVETEXT PIN: You no longer need your livetext pin when calling for support.

VIEW YOUR LIBRARY AND NLU ID

Password Tools

Password Reset

To reset your password, [click here](#)

Hover over the tool bar on the left with your pointer and click Student Services.

my.nlu.edu/nluprod/WelcomeHome

NLU Home NLU Portal OWA NLU Directory COD Sign in to Cisco Fin... Sign In 1 Signin 2 Signin 3 /domingos-de-servi... Cignos NLU Home NLU Portal NLU Directory

NATIONAL LOUIS UNIVERSITY PORTAL

Search Apps...

- WELCOME
- STUDENT SERVICES
- STUDENT Student Services
- ONLINE CAMPUS (D2L)
- FACULTY STAFF
- FACULTY STAFF EMAIL
- MY SERVICES
- DIRECTORY
- WORKFLOW
- MULTI CAMPUS MAPS
- MY ACCOUNT

Resources

June 15, 2020, National Louis University has started... in a phased approach beginning with 122 S. Michigan... stay updated, please look for the weekly #NLUstrong... better, visit nlu.edu/alert, or email covid19@nlu.edu.

Links

Contact Support

are Sick

read of COVID-19 at Home

https://my.nlu.edu/nluprod/Student_Services

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Austin Tafayn
Maria Menni
Jennifer Robles

My Info

LIVETEXT PIN: You no longer need your livetext pin when calling for support.

VIEW YOUR LIBRARY AND NLU ID

Password Tools

Password Reset

To reset your password, [click here](#)

Then scroll down to the Financial Aid Menu and click the “View/Pay Bill” link

The screenshot displays the National Louis University Portal. The top navigation bar is blue with the text "NATIONAL LOUIS UNIVERSITY PORTAL". On the left is a dark blue sidebar with various icons. The main content area is white and divided into several sections. The "Financial Aid" section is highlighted, showing a list of links including "View/Pay Bill", "How to Make Payments Online", "Account Summary by Term", "Financial Aid Resources", "Book Vouchers", "Tuition & Fees", "FAFSA — Free Application for Federal Student Aid", "Complete Verification and other financial aid requirements", "Financial Literacy Tool", and "NLU Payment Options and Promissory Note". An image of a calculator is shown next to this list. Below the Financial Aid section is the "Academic Advising and Registration" section, which includes links like "Transfer Credit", "View Unofficial Transcript", "Degree Evaluation", "Register for a Course", "Search for a Course", "Drop or Withdraw From a Course", "View My Schedule", and "Academic Advising Site", accompanied by an image of books. To the right of the Financial Aid section, there is a box for "Student email to start personalizing your Handshake account." with a text input field containing "jsmith7@my.nlu.edu". Below this is the "Learning Support" section with links for "Request an Appointment", "ADA Accommodations", "Drop-off Essay", "Events and Workshops", and "Student Resources", along with a note about Tutor.com. At the bottom right is the "Student Housing" section with links for "Student Housing" and "Apply for Housing". On the far right, there is a vertical list of links including "Apply for your Degree & Commencement", "Print Official Enrollment Verification", "View Deferment Information", "Request Professional Educator License or Endorsement", "Apply for Completion Statement", "Ventra U-Pass", "Issue Resolution", "Career Development Office", "Student Information Release Authorization (Paper form)", and "Student Information Release Authorization (Electronic request)". An image of a grey hoodie with "NATIONAL LOUIS" is also visible on the right side.

NATIONAL LOUIS UNIVERSITY PORTAL

Financial Aid

- View/Pay Bill
- How to Make Payments Online
- Account Summary by Term
- Financial Aid Resources
- Book Vouchers
- Tuition & Fees
- FAFSA — Free Application for Federal Student Aid
- Complete Verification and other financial aid requirements
- Financial Literacy Tool
- NLU Payment Options and Promissory Note

Academic Advising and Registration

- Transfer Credit
- View Unofficial Transcript
- Degree Evaluation
- Register for a Course
- Search for a Course
- Drop or Withdraw From a Course
- View My Schedule
- Academic Advising Site

student email to start personalizing your Handshake account.

Student email address (example): jsmith7@my.nlu.edu

Learning Support

- Request an Appointment
- ADA Accommodations
- Drop-off Essay
- Events and Workshops
- Student Resources

Tutor.com, our online tutoring service, is available from the Student Support menu in D2L (NLU Online Campus)

Student Housing

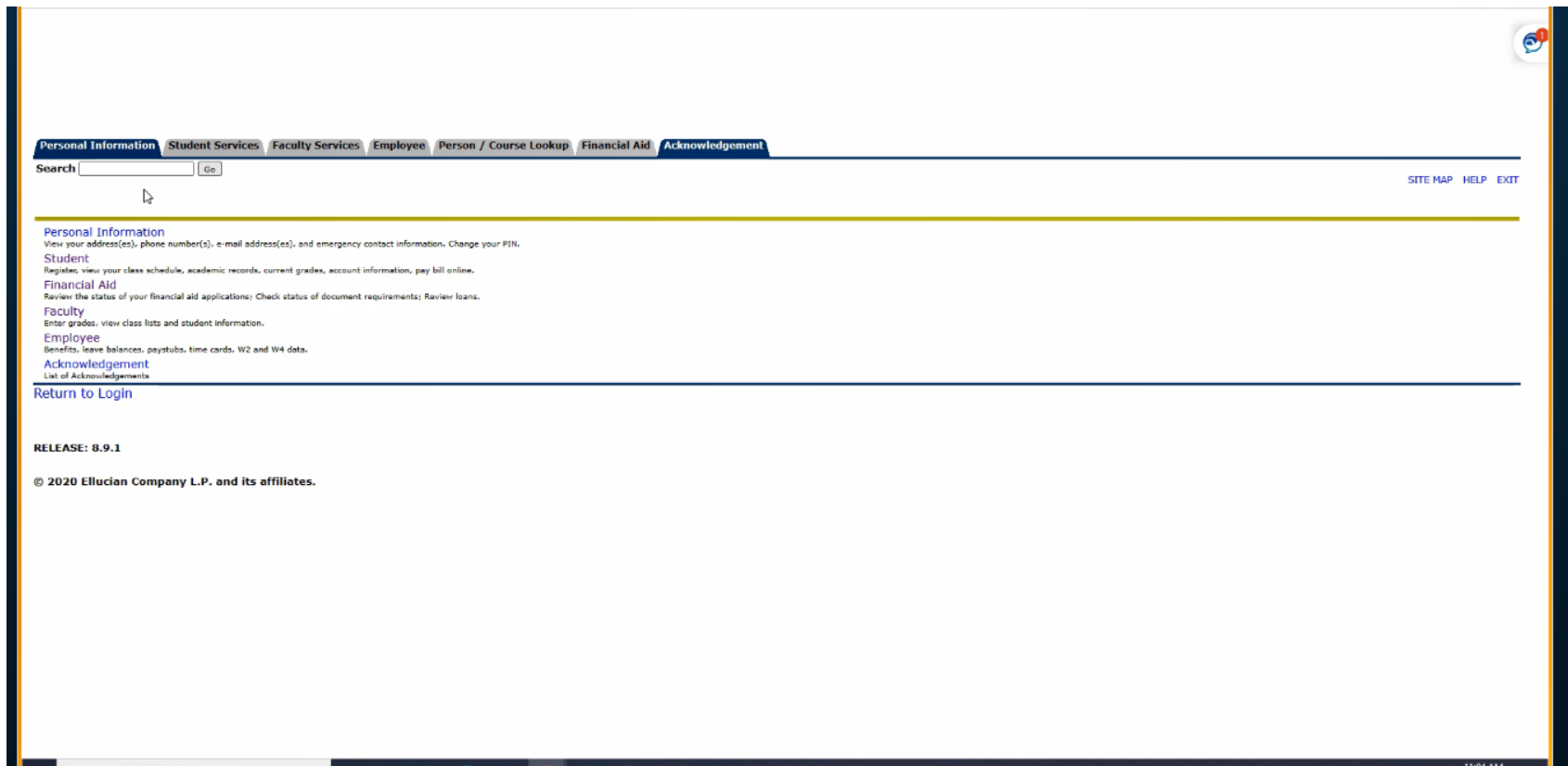
- Student Housing
- Apply for Housing

- Apply for your Degree & Commencement
- Print Official Enrollment Verification
- View Deferment Information
- Request Professional Educator License or Endorsement
- Apply for Completion Statement
- Ventra U-Pass
- Issue Resolution
- Career Development Office
- Student Information Release Authorization (Paper form)
- Student Information Release Authorization (Electronic request)

<https://banner.nlu.edu/ssomanager/c/SSB>

11:04 AM

Then click the “Student Services” tab



The screenshot shows a web application interface. At the top right, there is a circular icon with a blue and red design. Below this is a horizontal navigation bar with several tabs: **Personal Information**, **Student Services**, **Faculty Services**, **Employee**, **Person / Course Lookup**, **Financial Aid**, and **Acknowledgement**. The **Student Services** tab is highlighted. Below the navigation bar is a search bar with the text "Search" and a "Go" button. To the right of the search bar are links for [SITE MAP](#), [HELP](#), and [EXIT](#). On the left side, there is a sidebar menu with the following items: **Personal Information** (with a sub-link "View your address(es), phone number(s), e-mail address(es), and emergency contact information. Change your PIN."), **Student** (with a sub-link "Registers, view your class schedule, academic records, current grades, account information, pay bill online."), **Financial Aid** (with a sub-link "Review the status of your financial aid applications; Check status of document requirements; Review loans."), **Faculty** (with a sub-link "Enter grades, view class lists and student information."), **Employee** (with a sub-link "Benefits, leave balances, paystubs, time cards, W2 and W4 data."), and **Acknowledgement** (with a sub-link "List of Acknowledgements"). Below the sidebar menu is a link for [Return to Login](#). At the bottom left, there is a release version "RELEASE: 8.9.1" and a copyright notice "© 2020 Ellucian Company L.P. and its affiliates." At the bottom right, there is a timestamp "11:01 AM".

Personal Information
View your address(es), phone number(s), e-mail address(es), and emergency contact information. Change your PIN.

Student
Registers, view your class schedule, academic records, current grades, account information, pay bill online.

Financial Aid
Review the status of your financial aid applications; Check status of document requirements; Review loans.

Faculty
Enter grades, view class lists and student information.

Employee
Benefits, leave balances, paystubs, time cards, W2 and W4 data.

Acknowledgement
List of Acknowledgements

[Return to Login](#)

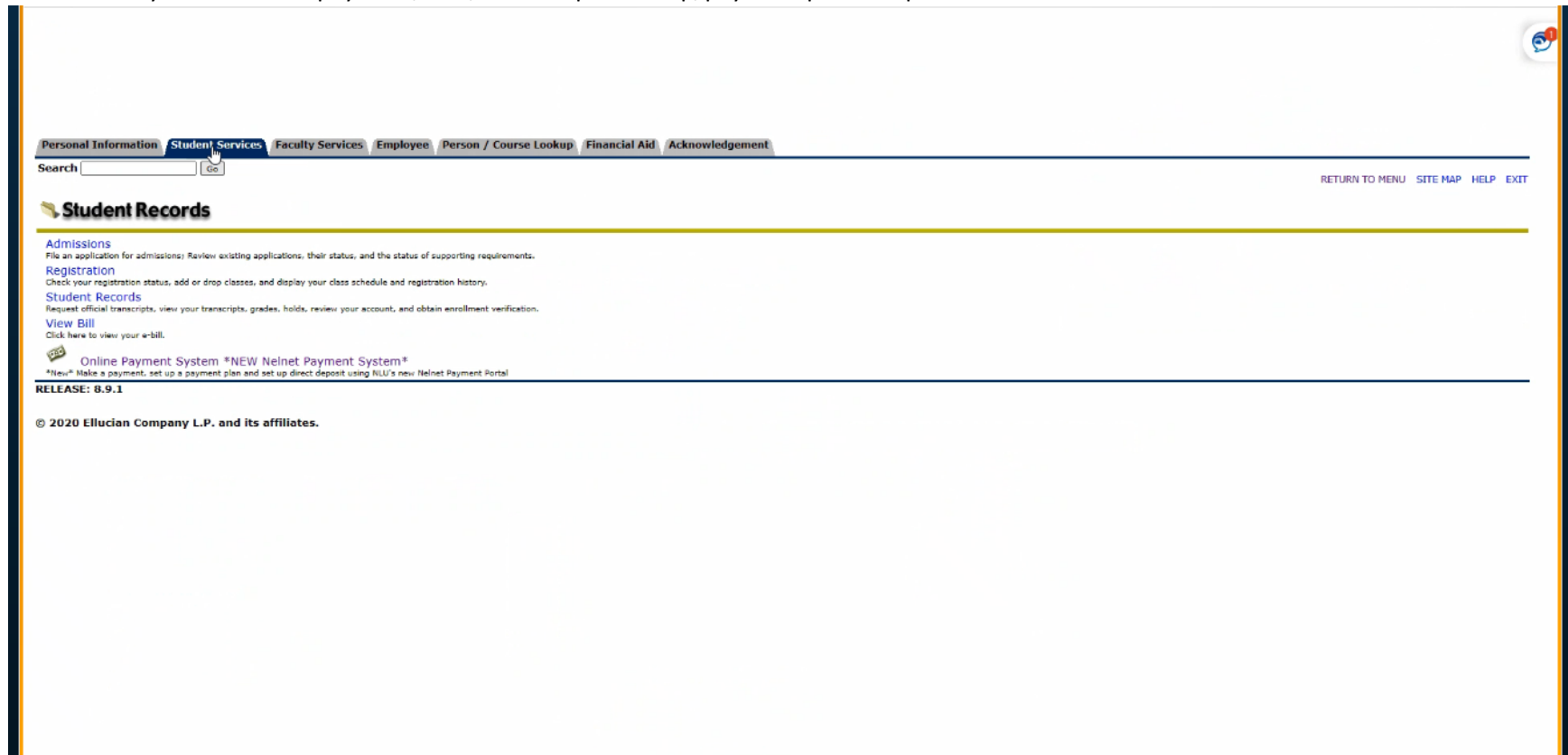
RELEASE: 8.9.1

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11:01 AM

Now you will see the “Student Records” Menu

The “View Bill” link will take you to your eBills produced prior to November 2020. The “Online Payment System *NEW Nelnet Payment System*” link will take you to our new payment/eBill/direct deposit setup/payment plan setup screen.



You will need to setup your security question and answers with Nelnet. Those are required in case you ever contact Nelnet directly with account questions. They will use that information to ensure they are speaking to the right person.

This is your Nelnet home screen that is connected to your student account at NLU. It will show you your current balance due and allow you to click through to make a payment, set up a payment plan –both current term and past due, and setup your direct deposit for refunds.

The screenshot displays the Nelnet home screen for National Louis University (NLU) student accounts. The interface features a blue header with the NLU logo and the text "NATIONAL LOUIS UNIVERSITY". To the right of the header, there are links for "Español" and "Customer Service". Below the header, a navigation bar includes "Home", "My Profile", and "Financial Accounts". The main content area is divided into several sections. On the left, there is a "Payment Activity" section showing a "Current Balance" of "\$0.00" and a "View Details" link. Below this, there is a "Refunds" section with a "Manage Refunds" button. On the right, there is a "Payment Activity" section showing a "Current Balance" of "\$0.00" and a "View Details" link. Below this, there is a "Refunds" section with a "Manage Refunds" button. At the bottom of the page, there is a footer with the text "209 v20.9.11110.10847" and "Customer Service | Terms of Use | Privacy & Security © 2001-2020 Nelnet, Inc. and Affiliates. All Rights Reserved."

Nelnet
Español Customer Service

NATIONAL LOUIS UNIVERSITY

Home My Profile Financial Accounts

Payment Activity View Details
Current Balance
\$0.00 Transaction Details

Refunds
Manage Refunds

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v20.9.11110.10847

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If you have an amount due, you can make an on-demand payment using your credit card. MC/VISA, AMEX, Discover, and ACH payments are accepted. Just click the “Make a Payment” button to begin the process.

The screenshot displays the NetNet student portal for National Louis University. The header includes the university logo, the NetNet logo, and links for 'Español' and 'Customer Service'. A navigation bar contains 'Home', 'My Profile', and 'Financial Accounts'. The main content area features two primary sections: 'Payment Activity' and 'Refunds'. The 'Payment Activity' section shows a current balance of \$430.00 and a 'Make a Payment' button. The 'Refunds' section includes a 'Manage Refunds' button. Below these, there are links for 'Set up a Payment Plan', 'Register to receive text services on your mobile phone', and 'Add an Authorized Party'. The footer contains copyright information for NetNet, Inc. and a timestamp of 11:00 AM.

NATIONAL LOUIS UNIVERSITY

NetNet

es Español Customer Service

Home My Profile Financial Accounts

Payment Activity View Details

Current Balance
\$430.00 Transaction Details

Make a Payment

FALL 2020
Current Charges

AMOUNT DUE
\$430.00

Set up a Payment Plan

Refunds

Manage Refunds

Register to receive text services on your mobile phone.

Want to allow a friend or family member to pay toward your balance?
[Add an Authorized Party](#)

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V20.9 11110.10647

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<https://online.campuscommerce.com/payments/consumer/nt/4N2YL/customer/5196169251/519815925/make-a-payment/enter-amount>

11:00 AM

- First check the box next to National Louis University Tuition & Fees
- Second, enter the amount you'd like to pay
- Lastly, click the “Next” – Payment Method” button to continue

The screenshot shows the 'Make A Payment' page on the National Louis University website. The page has a blue header with the university logo and navigation links. Below the header, there's a progress bar with three steps: '1 Select A Payment', '2 Payment Method', and '3 Receipt'. The main content area is titled 'Make A Payment' and includes a section 'Select Accounts to Pay'. This section contains a table with columns for 'ACCOUNT', 'TERM', 'CURRENT BALANCE', and 'PAYMENT AMOUNT'. A red arrow labeled 'Step 1' points to the checkbox next to 'National Louis University Tuition & Fees'. Another red arrow labeled 'Step 2' points to the 'PAYMENT AMOUNT' input field, which currently shows '\$ 430.00'. A third red arrow labeled 'Step 3' points to the 'Next - Payment Method' button. Below the table, there's a section for 'Want to designate another payer?' and a 'Set up a Payment Plan' link. The footer contains copyright information and links to 'Customer Service', 'Terms of Use', and 'Privacy & Security'.

ACCOUNT	TERM	CURRENT BALANCE	PAYMENT AMOUNT
☒ National Louis University Tuition & Fees	Fall 2020	430.00	\$ 430.00

Want to designate another payer?

• \$430.00 Eligible for Payment Plan
Set up a Payment Plan

PAYMENT AMOUNT \$430.00

Next - Payment Method

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v20.9.11110.10847

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Select the payment method.



es Español 1 Customer Service



[Home](#) [My Profile](#) [Financial Accounts](#)



Make A Payment

1 Select A
Payment

2 Payment
Method

3 Receipt

Payment Method

- ☐ Bank Account
☐ Credit / Debit Card

Total Amount

Institution Amount	\$430.00
Total	\$430.00

[Cancel](#)

Create New

207
v20.9.11110.10847

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Then enter in your credit card or banking information and click the “Save & Continue” link.

The screenshot shows a web interface for adding a credit or debit card. At the top is a navigation bar with links for Home, My Profile, and Financial Accounts, along with a notification bell, a lock icon, a user profile picture, and a 'Chat Now' button on the right. The main content area is titled 'Credit / Debit Card Details' with a note that 'All fields are required.' To the right of this section is a 'Payment Method Disclosure' box stating that card transactions for National Louis University are processed by Nelnet Campus Commerce, USA. The form fields include: Card Number (with VISA, Mastercard, American Express, and Discover logos), Account Holder Name, Expiration Date (Month and Year dropdowns), Billing Address (Country dropdown set to 'United States', Address text field, and optional Apt., Suite, Bldg. text field), City and State (City text field, State dropdown set to 'Illinois'), and Zip / Postal Code. At the bottom, there is a checkbox labeled 'Save credit / debit card to Financial Accounts for future use?' which is checked. Below this checkbox are two buttons: 'Cancel' and 'Save & Continue'. A large red arrow points directly to the 'Save & Continue' button.

Once you have completed making your payment it will post directly to your student account and the amount due on the main screen will update to show the current balance on the account after the payment you just made.