

AVRO MOBILE QUICK START GUIDE

What is AVRO Mobile?

AVRO Mobile is a mobile app that allows you to carry your **NLU Virtual ID** on your phone. Use it to present your digital ID, access campus readers, and manage printing—all in one secure app!

INSTALLATION AND SET UP

STEP 1: DOWNLOAD THE APP

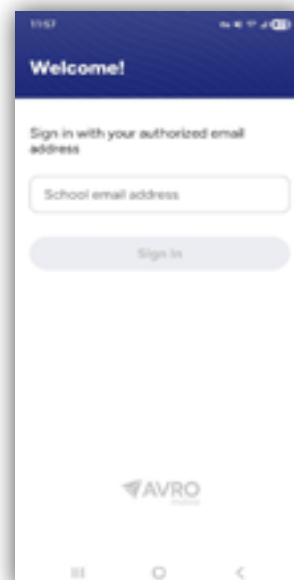
- **iOS:** Search for AVRO Mobile in the Apple App Store
- **Android:** Search for AVRO Mobile in the Google Play Store

Open the app once installed



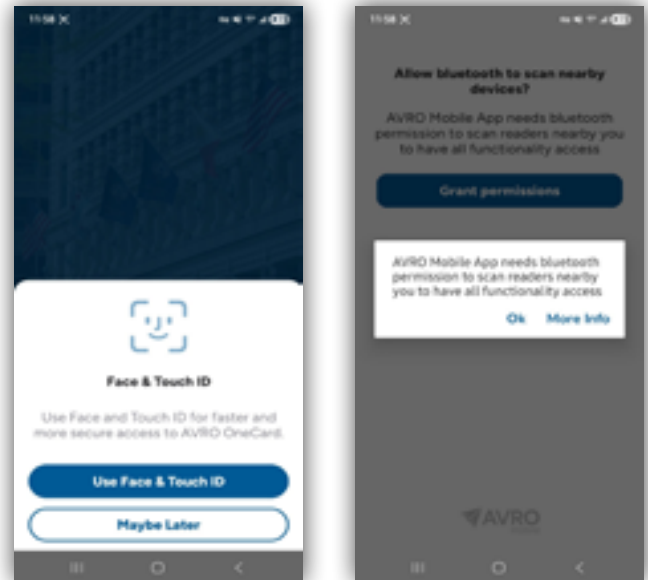
STEP 2: SIGN IN & ACTIVATE

- Sign in using your **NLU email address** ending in **@nl.edu** or **@my.nl.edu**
- Check your email for **"Your Activation Link"**
- Select **Start Activation**
- Select **Start Activation**, then **Complete Activation** in your browser
- When you see **"Account Verified"**, return to the app



STEP 3: ACCEPT PERMISSIONS & SECURITY

- Accept the **Terms & Conditions**
- Allow **Bluetooth** and **Location** access
- Ensure **Bluetooth** or **NFC** is turned on for tap/scan functionality

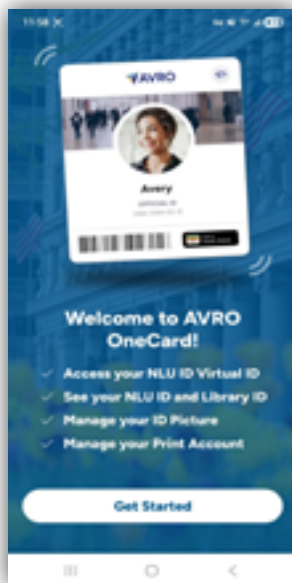


STEP 4: REVIEW FEATURES

Available features include:

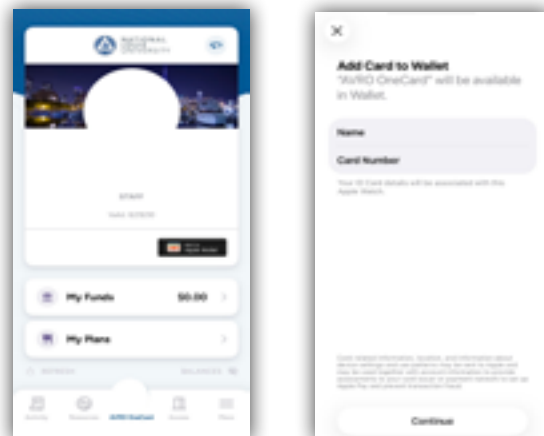
- Digital student or staff ID
- Campus reader access

Tap **Get Started** to finish set up.



STEP 5: ADD TO WALLET (OPTIONAL)

- Click the **Add to Wallet** button in the bottom right corner of the ID tile on the home screen
- **Note:** Please allow up to 24 hours from account activation for the **Add to Wallet** button to appear
- On the next page, tap the **Continue** button
- Your AVRO ID will now be available in your phone's wallet



Need Help?

Contact the front desk or IT at
helpdesk@nl.edu