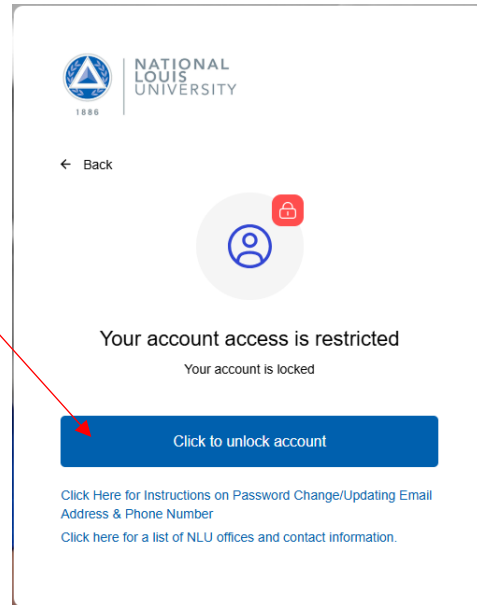


Unlocking Account

1. **NLU Portal:** Go to my.nl.edu and log in. If your account is locked, you will receive a "Your account access is restricted" error. Click on "Click to unlock account"
2. **Verification Code:** You can choose where you would like a verification code to be sent. Click on the preferred method.
3. **Reset:** Once you have chosen your preferred method, a verification code will be sent to that email. You will need to provide the code and click on "Submit."
4. **Log In:** Once you type in the MFA code, your account will be unlocked and you will be redirected back to the login page. You may now log in with your unlocked account.
5. **Reach out:** If you encounter any issues, contact helpdesk@nl.edu; we will gladly assist.



To continue, first verify it's you

To verify your identity, please select & complete the required authentication factor(s) until each is marked Verified in green to proceed forward



Send me an Email



Send me a Text Message



Use Authenticator



We're all set!

For future reference, Please make a note of your username



donameche08



Redirecting you to the login page.
You can [Login Now](#) or wait for 5 seconds.