

John Goodman

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OBJECTIVE

Hospitality Management student seeking a three month Front of the House internship at an upscale restaurant.

EDUCATION

Kendall College at National Louis University, Chicago, Illinois September 2019 - Present

Candidate for Bachelor of Arts, Hospitality Management

Concentration: Food & Beverage Management

Relevant Coursework: Foundations of the Beverage Manager, Food and Beverage Operations, Starting a Food and Beverage Business

EXPERIENCE

Starbucks, Chicago, Illinois June 2019 - Present

Barista

- Anticipated customer and store needs by constantly evaluating environment and delivered legendary customer service
- Followed operational policies and procedures, including cash handling, safety and security
- Provided quality products consistently by adhering to recipe and presentation standards

Foot Locker, Chicago, Illinois

December 2017 - June 2019

Sales Associate

- Assisted customers with purchases and answered questions
- Processed various forms of payments
- Stocked and organized shelves with merchandise

VOLUNTEER EXPERIENCE

James Beard Awards, Chicago, Illinois

April 2019

- Assisted with VIP check ins

CERTIFICATIONS

ServSafe Food Protection Manager Certification

Expires November 2023

Illinois BASSET On-Premise Seller

Expires November 2025

COMPUTER SKILLS

Micros, SQRL

OTHER SKILLS

Fluent in Spanish and English